

Hello there and thanks for joining us this season at Lambeau Field!

There are 3 things you need to complete in order to volunteer. Each of them needs to be done ONLY ONE TIME so this isn't something you need to do again for the next game.

- 1) Read through the 2022 Volunteer Training slides
- 2) Take the Typsy Training & Quiz (7 easy questions)
- 3) Take the Volunteer Quiz (14 easy questions)

You can find links to all these things online at [www.styg.com/signup](http://www.styg.com/signup) in the Lambeau Field section.

### **2022 Volunteer Training**

Reading through the 2022 Volunteer Training slides will take as long or as short as you make it. It's important information for all volunteers but

- A) it doesn't need to be memorized and
- B) a good chunk of it doesn't apply to our group as we don't handle money or use registers up in the suites.

### **Typsy Training And Quiz**

The Typsy training is a series of videos that each volunteer must watch. If you are 18 or older, it will take you less than 30 minutes to view. If you are under 18, it will take you less than 10 minutes to view. The link to get to them is at the end of the 2022 Volunteer Training as well as at [www.styg.com/signup](http://www.styg.com/signup) in the Lambeau Field section. Before you get the videos, however, you'll need to create your account and sign in. Follow these steps... it goes quick 😊

- 1) Click on the Typsy Training link
- 2) Make sure you choose "St Thomas Church Menasha" as your Group
- 3) You'll need to check your email and claim your account
- 4) Assign yourself a password as you sign in
- 5) Once in, please choose "Event Staff (Hotel)" for your "job"
- 6) You'll see a tab entitled Assigned Trainings. Click on that and then on Not Started (1)
- 7) Click on "Delaware North Alcohol Awareness and 4 Key elements of Service"
- 8) The videos will autostart and will run through automatically
- 9) When finished (30 minutes total) click on View Training Report
- 10) Scroll down a bit and click on Earn Certificate and take the quiz
- 11) Check your email to make sure you received your "certificate" and CONGRATS!

### **Volunteer Quiz**

Finally, you'll need to take the Volunteer Quiz. The link is at the end of the 2022 Volunteer Training as well as at [www.styg.com/signup](http://www.styg.com/signup) in the Lambeau Field section. Please make sure you put "St Thomas Church Menasha" as the organization you are volunteering for.

### **Signing Up To Volunteer**

Please contact Aran Walter and let him know what games you'd like to serve at. You can contact him at [aranwalter@gmail.com](mailto:aranwalter@gmail.com) or call or text (920) 379-6229 or message him on Facebook [www.facebook.com/aranwalter](http://www.facebook.com/aranwalter) or snap or insta @aranwalter

If you'd like some "assistance" for the quizzes, please scroll down 😊

*TIPSY QUIZ REVIEW*

1. A guest hands you a credit card with their picture on it. Is this an acceptable form of identification?

**No**

2. If a guest appears to be intoxicated and asks you for another alcoholic beverage, should you serve them?

**No**

3. Name three signs of impairment?

**Lowered Inhibitions, Poor Coordination, Slowed Reactions**

4. Is it your responsibility to learn and understand the venue's alcohol service policy, which of the below are some of those restrictions?

**All of the above**

5. Our policy states that we will ask for identification from any guest who appears \_\_\_ years or younger?

**30** – this is what the videos say. The answer in the OTHER quiz will be 40.

6. If a guest is unruly because you refused service, what should you do?

**All of the above**

7. What forms of ID do we accept?

**All of the above**

#### *VOLUNTEER QUIZ REVIEW*

1. What is your first name?

**Enter yours**

2. What is your last name?

**Enter yours**

3. What organization are you volunteering with?

**St. Thomas Church Menasha**

4. What is the best email address to reach you at?

**Enter yours**

5. I have read/watched and fully understand the 2022 NPO Training Presentation

Yes, I have

**6. What age and under do we ID at Lambeau Field?**

**40** – This is Delaware North's policy at Lambeau.

7. What color pants MUST you wear when you volunteer at Lambeau Field?

**Black**

8. Is it expected that you are working during your time here, and that you remain in your assigned area at all times? Watching the event and/or being in an area other than your designated work area will not be tolerated

**True**

9. Do you need to bring proof of identification when you check in to Volunteer at Lambeau Field?

**Yes**

10. Under no circumstance food, beverage or Sportservice property may be taken out of the building without a receipt.

**True**

11. Where is the Volunteer entrance located?

**Between the Bellin Health and Kwik Trip gates**

12. Can you smoke in Lambeau Field?

**No**

13. Did you complete the Typsy Training?

**Yes, you will see my completed certificate in the system**

14. I am a volunteer and understand I am waiving certain legal rights, including the right to sue. I also understand that an electronic or facsimile signature is binding.

**Yes, I agree**

**I am the Parent/Guardian for this child and understand**

15. I will adhere in all respects to the Procedures as they apply to my volunteer work. I further understand that any violation of the Procedures will subject me to appropriate corrective counseling up to and including termination from participation as a volunteer.

**Yes, I agree**

16. I understand and agree to abide by the Company's Alcohol Service Policy, and understand I will be disciplined according to the company's Alcohol Service Discipline Policy for failing to comply with the Alcohol Service Policy as indicated in the training PowerPoint.

**Yes, I agree**